

Design Selections

General

Part of the excitement of buying a new home is personalizing finish materials and colors. You will make these choices at the FrontDoor Communities' Design Studio. In a few days, our designer will contact you to schedule your design appointment.

Selection Hints

Your prompt completion and sign-off of design selections helps prevent the delays caused by lead time issues and potential backorders. Our selection sheets are very detailed, and while the designer will guide you through the process, please be thorough and double-check all color numbers and names. Costly errors can arise from assumptions and incomplete selection sheets. Please retain a copy of your selection sheets for future reference. They may be useful for replacement items in your home.

You are welcome to bring cushions or swatches to the appointment to coordinate colors. We encourage you to view color samples in both natural and artificial light to get an accurate impression of the color. We also encourage you to take photographs of your final selections for your own future reference.

Please be aware that variations between samples and actual material installed can occur. This is due to the manufacturer's coloring process (dye lots) and to the fact that over time, sunlight and other environmental factors affect the samples. There is also a great deal of variation in natural materials. Differences in the grain in hardwood flooring, veining in marble, and coloration of brick or stone can have a great effect on the look of the finished product.

Architectural Review Committees exist in many neighborhoods, and often regulate the exterior appearance of homes to ensure a compatible streetscape. Your exterior selections may be subject to approval because homes with the same exterior colors cannot be located too close to each other. Accordingly, the selections your future neighbors have already made may limit some of your choices. This is to protect the integrity of the community, yourself and other homeowners.

We reserve the right to place a hold on your selections until your lender approves your loan and all contingencies are released. Custom choices, such as flooring, countertops, light fixtures, etc., will require additional deposits. Although such amounts can be credited to you at closing and may be subsequently added to your mortgage, they are not refundable.

If suppliers have discontinued any of your selections, we will contact you and ask you to make an alternate selection within five days.

If you purchased a Market Home, our professional designers have made all the design selections for your home. In certain cases, some selections may be altered to your personalized selections. If you purchased a Market Home and this is an option in your case, the items that can be altered will be detailed as a part of the contract process.

Custom Options

The possibilities for your new home far exceed the popular ideas we suggest on our option and upgrade lists. In addition to the available options, you may have custom features you want us to incorporate into your new home. We will do our best to assist you in any way that we can to accommodate your desires. Please keep in mind that the earlier in the process you make us aware of a custom option you are interested in, the higher the probability that we can make it happen. These are the ideas that you should bring up in your first meeting with the builder and sales agent (PCC) or your first appointment with the designer. At the same time, certain options that change or impact the structure of the home, may be non-starters for us.

There is no shortage of wonderful ideas of what can be done in a home to be found online or on television, or even walking through other homes in your community. We will be happy to provide you with pricing on replicating such items in your home, but make no claim that we have mentioned or offered every possible idea.

Changes to Selections

In order to deliver your home as close as possible to the target date, many items must be ordered well in advance of installation. In order to successfully manage the construction process and deliver your home in the expected window, all selections must be made and finalized prior to start of construction.

On occasion, there arises a time when you feel the need to change or add a selection. We will try to accommodate this change via our Change Order Request process. However, accepting the change order request will involve additional costs and fees, as once items are ordered there could be re-stocking fees or delays in the construction timeline to get the new item. In certain circumstances it may not be possible for us to accept your change request, for example due to the stage of construction of your home. By carefully contemplating and completing your initial selections, you can avoid change orders and you will save additional costs and avoid adding days to the construction schedule.